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Installation Instructions for the DoD Security Certificate using IE 7 in the ALMS



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Installing the DoD Security Certificate

- ⊕ Some students have not been able to use the ALMS from a computer using Internet Explorer 7 (IE 7). This is caused by not having the DoD Certificate loaded on the computer. This presentation will guide you through installing the DoD Security Certificate on your computer.
- ⊕ Start by going to <http://www.us.army.mil> to the AKO Login screen



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ALMS
ARMY LEARNING MANAGEMENT SYSTEM



AKO ARMY
KNOWLEDGE
ONLINE

DKO DEFENSE
KNOWLEDGE
ONLINE

Login to AKO / DKO

Username:

Password:

☐ AKO Lite

Login

CAC Login to AKO / DKO

☐ AKO Lite

CAC Login



A Soldier from 1st Battalion, 10th Special Forces Group (Airborne) teaches tactical hand signals to Nigerian Soldiers from the 322nd Parachute Regiment during exercise Flintlock 2007 in Maradi, Niger, April 4. The closed-fist signal means "stop." (Photo by Petty Officer 1st Class Michael Larson)

Click on "How do I install the DoD Certificate" link

New User?

[Register for AKO](#)

Eligibility: Active Army, Army Reserve, National Guard, DA Civilian, Retired Army, and Army Guests

[Register for DKO](#)

Eligibility: [Pre-authorized](#) DoD users

Help

[Reset Password](#)

[Help Desk](#)

Need Your W-2?

[W-2 Information](#)

Tax season is upon us. Be prepared to receive your 2006 W-2 in order to complete your 2006 income taxes.

FAQs

[How do I install the DoD Certificate?](#)

[How do I reset my password?](#)

[How do I register for an AKO Account?](#)

[How do I use my CAC to login to AKO?](#)

[Search All FAQs](#)

DoD Service Portals: [Air Force Portal](#) [Defense Online](#) [MarineNet](#) [Navy Knowledge Online](#)

[AKO Terms of Use / Terms of Service](#)

This is a DoD web site. The security accreditation level of this site is Unclassified FOUO and below. Do not process, store, or transmit information classified above the accreditation level of this system. DoD web sites may be monitored for all lawful purposes, including to ensure their use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability, and operational security. Monitoring includes, but is not limited to, active attacks by authorized DoD entities to test or verify the security of this system. During monitoring, information may be examined, recorded, copied and used for authorized purposes. All information, including personal information, placed on or sent over this system may be monitored. Use of this DoD web site, authorized or unauthorized, constitutes consent to monitoring. Unauthorized use of this DoD web site may subject you to criminal prosecution. Evidence of unauthorized



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Answer ID
1

Products
AKO Site Access
Other

Date Created
4/15/2006 02:41 PM

Last Updated
4/23/2007 01:52 PM

Access Level
Everyone

Print Answer

Email Answer

What is the DoD root certificate, and do I need it?

Question

What is the DoD root certificate, and do I need it?

Answer

A certificate is a digital document providing the identity of a web site or individuals. The Army Portal uses a certificate to identify itself to its users and to enable secure connections. If you are receiving a warning that this site is untrusted/insecure, you will need to install the "DoD Certificate." To download the DoD Certificates, please go to <https://eportal.ctnosc.army.mil/>. Enter your AKO username & password. Select the link labeled DoD Root Certificate at the top. Click the link for installroot.exe and save the file to your desktop. After the file has completely downloaded, go to your desktop and follow the directions on the page.

For assistance with this site, you can contact the CONUS directly at:

DSN: 879-6798
CML: (520) 538-6798
Toll Free: 1-800-305-3036
conus.ctnosc@us.army.mil

Click on the
"eportal.ctnosc" link

Notify Me by Email if this Answer is Updated

How well did this answer your question?

☐ 100% ☐ 75% ☐ 50% ☐ 25% ☐ 0%

Submit Rating



Related Answers



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2ND SIGNAL CENTER

CONUS-THEATER NETWORK OPERATIONS AND SECURITY CENTER

LOGIN TO THE 2ND SIGNAL CENTER (CONUS-TNOS)

Please login using your AKO username and password.


Username:

Password:

Enter AKO Username and Password and click Submit

Or Click "Use Your CAC Card to Log-In" link

**USE YOUR
CAC CARD
TO LOG-IN**



**PLEASE DO NOT BOOKMARK THIS LOGIN PAGE
TO CORRECTLY BOOKMARK THE E-PORTAL, [CLICK HERE](#)**



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April 12, 2007
12:18:56 MST
19:18:56 GMT

You are logged in as:
JONATHAN.HATT



TNOSC HOME

CAMS

[Portal Home](#) | [About C-TNOSC](#) | [Service Desk](#) | [DOD Root Certificate](#) | [Disaster Reporting](#)

Out E-Portal

[E-Portal Overview](#)
[System Requirements](#)
[Quick Reference to the Enterprise Portal](#)

Required Plug-In

[Initiator.zip](#)
Please read instructions in the readme.txt file after downloading zip file.
[ertdb.exe](#)

SERVICE DESK

Hours Daily

SN: 879-6798
DL: (520) 538-6798
All Free: 1-800-305-3036
ix CML: (520) 538-6809
ix DSN: 879-6809
[Mail Us](#)

Welcome to the E-Portal

Welcome to the 2nd Signal Center Enterprise Portal. This portal is designed to integrate all major 2nd Signal Center related web sites into one location. It provides support for PKI certificate and Proxy requests. It also provides situational awareness products and tools supporting the Information Dissemination Management (IDM) requirements in the CONUS Theater.

Click on the "DoD Root Certificate" tab

IMPORTANT: Please Read If This is Your First Time to the E-Portal

The first time you log into the E-Portal, you will only see two top-level tabs: *C-TNOSC Home* and *CAMS*. You will need to request further permission within the Contact Accounts Management System (CAMS) application to see additional top-level tabs. Please read the [E-Portal Overview](#) for a more in-depth introduction to the E-Portal and requesting tabs. The following list is a quick description of how to request the top-level tabs:

ENTERPRISE APPLICATIONS: Once you have successfully completed your CAMS record, you will be automatically given access to the *Enterprise Application* tab upon next login. No other action is required. This tab includes the following subtabs: Internet/DNS Registration, ISM Support, PKI Support, Proxy Support, and Waiver Request.

NETCROP: The *NETCROP* tab will be hidden from your session until you request a NETCROP account within the CAMS applications. This tab includes the following subtabs: NEAR, NETOPS Situational Awareness, and Situational Awareness Maps.

If you were referred the E-Portal to download the DoD Root Certificate to your system and need no further access within this portal, please click the **DOD Root Certificate** link above and follow the steps to download the file. You do not need to create a CAMS record since you do not require additional privileges on this portal.

IMPORTANT MESSAGE FOR ALL CAMS USERS

All users who are accessing **CAMS** will receive an error until a new component of JInitiator is properly installed on your computer. You must have administrative permissions to download this file. If you do not have admin rights, please contact your system administrator immediately.

[Click Here for download instructions](#)

IMPORTANT NOTE:

Pop-up blockers may prevent some of the links



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2ND SIGNAL CENTER
CONUS-THEATER NETWORK OPERATIONS AND SECURITY CENTER

April 18, 2007
12:36:46 MST
19:36:46 GMT

You are logged in as:
BOBBY.KIRTS



C-TNOSC HOME

CAMS

E-Portal Home | About C-TNOSC | Service Desk | DOD Root Certificate | Disaster Reporting

User Guides

- [Installation Guide](#)
- [System Admin Guide](#)

CAC/PKI Help Desk

- [CAC/PKI Help Desk](#)
- 1-800-490-1643

C-TNOSC SERVICE DESK 24-Hours Daily

- DSN: 879-6798
- CML: (520) 538-6798
- Toll Free: 1-800-305-3036
- Fax CML: (520) 538-6809
- Fax DSN: 879-6809
- [Email Us](#)

Trusting DOD PKI Root Certificate Authority in Internet Explorer

InstallRoot

In order to access sites enabled with a DoD PKI certificate without being prompted for a certificate chain at each log on, clients using Internet Explorer must use this procedure. In the IE browser, save the files below to your hard drive and run the .exe file. After the installation, the machine should no longer be prompted to accept the DoD Root certificate.

Click on "InstallRoot
Installation Guide" link

NOTE: To install all available root certificates, both programs must be run.

IMPORTANT: For help with downloading and installing the *InstallRoots*, read the [InstallRoot Installation Guide](#).

If you have any problems installing DoD Root Certificate, please contact the DISA Oklahoma City PKI help desk at disa-esmost@okc.disa.mil

Telephone: 1-800-490-1643 or **DSN:** 339-5600

- **InstallRoot V2.18A** installs root certificates from CAs 3 through 18.
 - [InstallRoot v2.18A](#)
- **InstallRoot V2.18B** installs root certificates from IECA Roots.
 - [InstallRoot v2.18B](#)
- [InstallRoot System Administrator Guide](#)
- Instructions for installing the 2048 bit root certificates in *Blackberry devices* is available at <https://iacacpki.army.mil/sso/IAindex.htm>
- Instructions for installing the 2048 bit root certificates on *windows platforms* is available at <https://iacacpki.army.mil/sso/IAindex.htm>



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InstallRoot Certificate Installation Guide



Click on the
“InstallRoot2.18A” link
and then click open

Note: Screenshots may vary but will contain same information

- ✦ If you are having difficulty finding the most recent InstallRoots you can find them on the Public Key Enablement registration page at <https://ges.dod.mil/registrationhelp.html>
- ✦ If you have already ran the InstallRoot and are worried about seeing the FAILED messages in the DOS window, then the program has detected a previously installed Intermediate Root Certificate Authorities.
 - If you receive the message “type the return key to terminate”, then the InstallRoot has installed corrected. If you don’t know which InstallRoot to run, then you can run them both.



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Congratulations!

- ⦿ Now that you have successfully installed the DoD Security Certificate, you should be able to login to the ALMS using Internet Explorer 7 (IE 7).